

ILLIG Pre-conference Workshop

Time: 8:00 for 08:30 – 15:30

Provisional Programme :

08:00 Arrival and registration (with Coffee/Tea)

08:30 Welcome & Introduction

10:00 Client service

10:20 SAIS

10:40 Copyright (including electronic)

11:20 Strategic planning

Tea

12:15 Common mistakes

12:40 Standard bibliographic skills

Lunch

13:15 Interpersonal skills in ILL

13:40 Reasons for unfilled

Tea

14:15 Shelving

14:40 Code of best practice (Gaelic & International) with scenarios

15:20 General discussion and closure

Cost: R100.00 for LIASA members & R250.00 for Non-members